

0

RIVERSTONE

2

SAVE THE DATE: AUGUST 7TH

A Real

JULY 2021

ns

WHAT'S INSIDE

Your Riverstone HOA	pg 3
Compliance Corner	pg 4
Neighborhood News	pg 5
Constable Corner	pg 6
Blast from the Past	pg 7
Riverstone Events	pg 8–9
Health & Fitness	pg 10
Tennis	pg 11

COMMUNITY INFORMATION

Riverstone HOA

18353 University Blvd. Sugar Land, TX 77479 281.778.2222 Hours: Monday through Friday: 9:00am-5:00pm

Customer Care Team customercare@rshoa.org

Front Desk Administrator **Danelle Andel** danellea@rshoa.org **Compliance Team** compliancedept@rshoa.org Compliance Assistant **Mirisa Hercules** mirisah@rshoa.org Compliance Coordinator **Cristina Sauceda** cristinas@rshoa.org Compliance Coordinator **David Ippoliti** davidi@rshoa.org Compliance Manager Sean Parker seanp@rshoa.org **Finance Team** finance@rshoa.org Finance Assistant **Shannon Koorie** shannonk@rshoa.org Finance Manager **Felecia Alexander** feleciaa@rshoa.org **Operations Team** operations@rshoa.org Maintenance **Miquel Castro** Maintenance Coordinator Jeff Gajewski jeffg@rshoa.org **Operations Assistant Randi Miller** randim@rshoa.org **Operations Manager** Julie Kveton juliek@rshoa.org Lifestyle Team Director of Fun Laura G. Rosilez directoroffun@riverstone.com **General Manager Jaime Villegas** jaimev@rshoa.org The Manors Townhomes & Patios **FirstService Residential** Community Manager

713.932.1122



STAY CONNECTED TO YOUR COMMUNITY

Our goal is to keep you informed of the latest news, community events and activities. To that end, we have developed multiple ways for you to stay connected:

- Our website, www.rshoa.org, is where you can view our event calendar, local news, and access Riverstone governing documents and deed restrictions, board agendas and meeting minutes, association financial information, commonly used forms such as Architectural Modification Applications, Amenity ID Forms, Gate Access Forms, and more!
- · Your Resident Portal, also available on our website, is where you can access important information unique to your home, such as payment history, architectural requests, and more,



• The LUKE App (Let Us Know Everything!) is your new community assistant. LUKE allows you to directly submit maintenance issues to the HOA at any time of day. Use LUKE to add pictures and locations to help us get issues resolved faster.

You'll be able to watch the process from start to completion. Download LUKE for your Apple or Android phone. www.getluke311.com

• Our Riverstone App will keep you up to date on events throughout the community, discover community spaces, and get involved in Riverstone's Tennis and Fitness Programs. Download the App for your Apple or Android phone, click "View as Guest", and click "Request Resident Access."





2021 Annual Assessments

2021 Annual Assessment Rate \$1.110

Some homes have additional Neighborhood and/or Lake Assessments in addition to the general Annual Assessment. Contact us at Finance@rshoa.org for more info on Neighborhood or Lake Assessments.

HOA Board of Directors

Tom Wilcox

Resident



Trey Reichert President



Ning Kang Resident

Streetlight Out?

Contact Centerpoint Energy for repair of streetlights that are not working: 713.207.2222 phone, 713.207.9760 fax or www.centerpointenergy.com/outage

Remember to obtain the 6 digit pole number along with the closest physical address to the street light that is not working. This will allow for faster repair. Please report all decorative street light outages to Riverstone HOA 281.778.2222

Want to Advertise in the **Newsletter?**

Please contact Pamela Printing at 281.240.1313

Advertising Disclaimer: Riverstone Homeowners Association assumes no responsibility for the content, warranties and representations made in advertisements within this publication. All warranties and representations made are solely that of the advertiser and any such claims regarding its content should be addressed directly to the advertiser.

Jennifer Meador

Your Riverstone HOA

The Riverstone HOA office is now open to all residents with or without a reservation. As a reminder, the health and wellness of our residents and staff are of the utmost importance and encourage all of our visitors to wear a mask while in the office. While pre-



cautions are being made to promote social distance, if you still prefer to stay home, we are pleased to say that nearly all of the services the HOA provides are available remotely. Please contact us via email or phone with any questions or concerns you may have—we are here to help!

Riverstone HOA CustomerCare@rshoa.org Our Phone lines are open during business hours. Give us a call at 281-778-2222.

Should you encounter an HOA Emergency (gates not functioning, etc.) after business hours, we also have an After-Hours Emergency Number: **713-535-6247** (Emergencies only, please).

Services the HOA Can Provide Remotely

While the office is back open Monday–Friday from 9am–5pm, we are still offering the NO contact amenity card service by emailing information to our customer care email at customercare@rshoa.org.

NEW HOMEOWNERS NEEDING AMENITY CARDS

To have amenity cards made please provide the following: completed amenity card form, Deed or closing disclosure, individual headshot pictures of each resident name labeled with proof of their ID/Driver's License. For anyone over 18 not on the deed will need to provide additional proof of residence such as (car insurance, utility bill, Cell phone bill etc.). Children 5 and above will need amenity cards to access the amenities please provide a labeled individual headshot picture of each child name labeled with D/O/B as well. Each resident receives up to 3 adult amenity cards at no charge kids cards are FREE. Each additional adult amenity card after the first 3 cards is \$15.00.

REPLACING A LOST AMENITY CARD

If you are needing a replacement card due to being lost, please complete the credit card form and return back to customercare@rshoa.org each amenity card is \$15.00. To have card made please send home address, headshot picture, name labeled with D/O/B. • LUKE APP: While you are walking around the neighborhood, and notice an HOA common area in disrepair or in need of attention? With the LUKE App you can report common area work order requests directly to the Association. Download the App for Apple or Android by visiting www.getluke311.com.



- **RESIDENT PORTAL:** Visit www.riverstone.com/ residents-accountportal to view your HOA payment history, or to make a payment via credit/debit card or echeck.
- **WEBSITE:** This situation is very fluid, and changes are being made daily. Visit our website at www.rshoa.org to view the most up-to-date information about events, changes to office hours, ac-

cess HOA governing documents and guidelines, and more.

• **RIVERSTONE APP:** From the Riverstone App (available for Android and Apple) you can make amenity reservations, view park locations, updates on events, and more! Download it today!



COMPLIANCE CORNER

A Note from the Compliance Dept

Compliance Reminder About Trash

One of the most common violations that the Compliance Department sees throughout the Community is Trash/Recycle bins left in public view along with trash bags left out on the curb on non-trash days. This distracts from the overall appearance of our community and is a simple issue to correct. Please remember to store trash and recycle bins out of public view on non-trash days. This includes trash bags with lawn clippings left on the driveway or at the curb. Storing your garbage and recycling containers in public view on non-trash days is against deed restrictions. Prohibited locations include but not limited to in front of garage doors, bins left in the street, on side of the house, or on the porch. All trash/recycling should be placed in the appropriate trash or recycling containers with a tight-fitting lid. This is not only per the deed restrictions, but it also helps to keep animals from getting into the trash and scattering it down the street for your neighbors to pick up.

We would also like to remind residents that if you are using one of the parks in our community, please do not leave trash or trash bags



on the ground if there is no room in the trash container at the park or common area. If there is no room left for trash in the trash bin, please take the excess trash with you to help keep our parks and common areas clean and tidy.

Thank you for your cooperation.

The Compliance Department



NEIGHBORHOOD NEWS

What is Going on with the Landscaping in Riverstone?

If you are in the nursery and landscaping business, 2021 has been a year for the books! The gulf coast green industry took a huge hit in February due to winter storm Uri. Several days of below freezing temperatures and power outages were felt by all and unfortunately, many of the plants in the nurseries in Texas and Louisiana suffered along with the plants in our own landscapes.

In Riverstone, the approach was to follow a standard horticultural recommendation and wait until there is not a risk of freezing temperatures before removing any dead or damaged foliage. At the point in which we would not expect freezing temperatures, all perennials that we were certain would recover were cut back at the ground and shrubs that showed signs of damage post freeze were monitored to see how they responded after temperatures warmed. Most shrubs bounced back with no issue, while others like Indian Hawthorn and Dwarf Bottlebrush needed more time to recover. In the months since Uri, the dead foliage was removed from many of the Indian Hawthorn throughout the community. To further stimulate the recovery of these plants, additional nutrients were applied. The Dwarf Bottlebrush have demonstrated that they require more time to recover than most other plants to show any signs of life and continuing to do so. As a resident of Riverstone, you may have seen the new growth showing under the old branches at the soil level.

At this time, we are continually assessing every bottlebrush planting to see if the percentage of viable plants is favorable or if it's time to remove and replace with other plant material. We are addressing each bed on a case-by-case basis and sourcing the most appropriate shrub for each area while still maintaining a sense of continuity throughout the community. In saying that, it's also important to note that there is currently a plant shortage due to a) the freeze damage experienced by the growers and nurseries and b) an increased



demand from consumers. To further complicate matters, several nurseries and growers are limiting the number of plants that can be purchased and are not reserving plants which means they are only available on a first come first serve basis. The shrubs available right now are in limited quantity and due to the size of landscape in Riverstone, there is not a single shrub variety or combination of shrubs that would satisfy Riverstone's total need of replacement plants.

"Why not just remove the shrubs and leave the planting areas empty?" some wonder. That is a valid question, however, there are a few reasons to avoid this approach. The first reason for leaving the plants, whether they are in recovery or not, it is to prevent erosion and minimize the potential for the weeds from populating these areas. The second reason is to not disturb the recovery process; upon assessing favorability of recovery, we will begin cutting the dead portions of the plants off and allowing the new growth to fill in. However, once it is determined that a complete replacement is necessary, it is most cost effective to remove and replace the plants at the same time.

This is a slow process, but in the end, affected planting areas will be addressed.

Thank you to The Spencer Company for providing this information.

SOCIAL CLUBS

Riverstone Neighborhood Watch Group

We serve our community by being focused, aware, and observant, reporting suspicious or unusual activity to local law enforcement.

For more info contact: Dean Cooper • 562.243.9430 • hazmatdude@aol.com

Ladies at Riverstone

Ladies that live in Riverstone meet for dinner and drinks. A group discussing community, schools, safety, and more!

For more info contact: Dorothy Yee • 713.826.2373 • dorothy.yee88@gmail.com

Cub Scouts Pack 1647

Open to all elementary-aged boys and girls in Riverstone.

For more info contact: cubscout.pack1647@gmail.com

Group Ideas?

Please email

customerservice@rshoa.org for more information.

Please note social clubs are organized and hosted by residents and are not formed by, authorized by, or in any way affiliated with the Riverstone HOA. They are organized and managed by the residents.

CONSTABLE CORNER



CRIME PREVENTION: BE A PART OF THE SOLUTION What you can do to help from becoming a victim:

- Hide, Lock & Take
 - 1. Hide valuables BEFORE you park and out of sight.
 - 2. Lock your vehicle.
 - 3. Take your valuable items with you.
- Park in areas that are not secluded.
- Always park vehicles inside a closed garage, if possible.
- Do not leave garage door openers on sun visors or spare vehicle keys.
- Record serial numbers of property you may leave inside your vehicle.
- Never leave guns inside your vehicle.

ALWAYS DIAL 911 IF YOU WITNESS A CRIME

To report a non-emergency call Fort Bend County Dispatch at 281-341-4665 For a vacation house watch, call Fort Bend County Pct. 4 at 281-242-4014

Fort Bend County Pct. 4 Constable's Office

BLAST FROM THE PAST

MOTHER'S DAY EVENT

We loved celebrating our Riverstone Moms Mother's Day weekend! Our moms were treated to a cup of jo and flowers!

It was so fun to see so many queens come through our local Starbucks for their flowers and drink of choice.













RIVERSTONE EVENTS

RED, WHITE & BOOM!

Kick off your Independence Day weekend with us! On Friday, July 2nd Riverstone will EXPLODE with red, white, and blue fireworks! In addition, the celebration will feature music, balloon twisters, food trucks, and more! Make sure to not miss the firework show starting at 9:15 and watch the sky light up.

Friday, July 2nd • 6pm-9:30pm • Fireworks Show 9:15



Toddler Zumbini Happy Hour for You and Your Toddler

Zumbini combines music, dance and educational tools for 45 minutes of can't-stop, won't-stop bonding and fun. Tap your toes, sing-along and get lost in a program that combines early childhood development with the magical joy of Zumba. Designed for children ages 0-4, and their caregivers, Zumbini will help your little one's social, cognitive, emotional, and motor skills.

RIVERSTO

This event is being facilitated by Kendra Rydolph, a Licensed Zumbini Instructor.

If you have any questions regarding this event, please email the Riverstone Lifestyle Team at TheClub@Riverstone.com.

Tuesday, July 6th • 11am–Noon

The Club at Riverstone

BITE NITE FRIDAY

Mark those calendars . . .

We are thrilled to announce that the popular series is making its comeback at The Club at Riverstone on Friday, July 9th. Satisfy your food truck cravings by visiting the clubhouse from 5:30pm–8:00pm for a rotating line up of food trucks. Pack your blankets, lawn chairs and dogs (on leashes please) because this is a family affair. There will be different mobile eatery line ups starting in July and will carry through October.

Friday, July 9th • 5:30pm-8pm

The Club at Riverstone • Weather Permitting



RIVERSTONE EVENTS



SUNDAY SWEETS

End your weekend on a sweet note!

Join us as you cool yourself off from the hot summer sun with a frozen treat. We will be hosting this event twice a month and will be alternating sweets, so see below for what we have in store!

Please note that times may vary and adjustments might be made due to special events or weather. Sweet treats will be given while supplies last and is limit one person.

Snocones Sunday, July 11th • Novelty Ice Cream Sunday, July 25th • 1pm–3pm

DJ SATURDAYS

Join us as we move and groove to the latest hits as we kick off DJ Saturdays for Summer 2021! Starting Saturday, June 26th we will have a live DJ playing music and hosting pool-side games. Meet us at the waterpark and test out your dance moves and swimming styles for a chance to win some Riverstone Summer Swag! We will be alternating times, so update on the Riverstone App.



The Waterpark at Riverstone



TODDLER STORYTIME

Join us for a morning filled with songs, stories, a craft and fun! Bring your dancing shoes, singing voices, listening ears and your toddlers for a fun start to the day. This event is being facilitated by multi-award winning author Maria Ashworth.

If you have any questions regarding this event, please email the Riverstone Lifestyle Team at TheClub@Riverstone.com.

Tuesday, July 20th • 11am–Noon

The Club at Riverstone

SAVE THE DATE: SPLASH 'N SHRED INTO SUMMER

This popular event is back and we all know that it's been LONG OVER DUE! We will be turning up with a DJ who will keep the music going, some cool treats (while supplies last) and some fun giveaways! Not to mention, there will also be a mobile on-site secure shredding truck from 10:00am-2:00pm.

Kids, come shred your homework, and parents come shred those documents you no longer need! Grab your pool towels, sunscreen, and those documents and come out for a great family pool day!

Saturday, August 7th • Shred Truck 10am-2pm • Splash Party Noon-4pm

The Waterpark at Riverstone • Amenity reservation is required



HEALTH AND FITNESS

Blake Crawford 281.778.2006

NEW GYM

HOURS

The CLUB *at* RIVERSTONE **Fitness Center**

Gym Hours Mon-Thurs: 5am-9pm Fri: 5am-8pm Sat: 8am-5pm Sun: 10am-5pm

BLAKE CRAWFORD FITNESS DIRECTOR AND PERSONAL TRAINER

As Riverstone's Personal Trainer, Blake's singular goal is to have a positive impact that on the lives of the residents he works with; helping them become the happiest, healthiest version of themselves. While he enjoys helping people look the best they ever have, he feels performance, mindset, motivation, and lifestyle are just as important!

Blake has years of experience in training people to help maximize their physical potential. Whether its losing weight, adding muscles, or improving your functional mobility, he has the tools to help you reach your goals!

Contact Blake at FitnessDirector@Riverstone.com

FITNESS TIP OF THE MONTH

Thoughts are powerful; bring awareness to yours.

Do you encourage yourself with positivity or hold yourself back with negativity? A change in mindset could be all it takes to get your health on track.

MEET ME AT THE HILL

Meet me at the hill for a good full body workout at 10am every Wednesday. The only thing you need to bring is a mat. The class will be body weight exercises. Free to residents. *10:00am every Wednesday*

BODY BLAST CLASS

In-Person Classes Started Back Up!

5:30–6:15am Tuesday and Thursday

K VIRTUAL FITNESS CLASS

Break out of your quarantine routine with Blake Crawford, our Riverstone Fitness Director! Blake will lead you through a 30-minute full body workout that will include strength training and cardio, right from your own living room.

Type the link below to join in on the fun. Reminders and click-able links are also available on the Riverstone App. Download it today for FREE on all Android and Apple devices.

9:00am Monday and Wednesday • https://us02web.zoom.us/j/82142314407

RIVERSTONE'S FITNESS CENTER IS ON THE WEB

During this difficult time, we are all looking for new and better ways to connect. That is why we have created a tab on the Riverstone website just for Fitness! Visit www.rshoa.org and click Fitness Center under the Lifestyle & Fun tab. Fitness-focused news and blog articles can be found there. *Make sure you check it out!*

DON'T FORGET YOUR RESERVATION

Don't Forget! You need an Amenity Pass reservation on the Riverstone app, as well as your Amenity Card to use the Fitness Center. Download the Riverstone App on your Android or Apple phones to get started. Here are some additional reminders about temporary policies in place:

- All residents entering the facility are required to wear masks.
- Residents are required to sanitize any equipment brought from home before entering the building and again prior to leaving the facility.
- · Residents must wash or sanitize hands upon entering the facility.
- Guests will not be permitted at this time.
- Residents younger than 18 will not be permitted at this time.
- The water fountain is closed for use until further notice.
- · Reservations can be made for 60-minute blocks, with a max of 2 reservations per day.
- Residents will be asked to wipe equipment down before and after use.
- Cardio Equipment will be limited in order to adhere to social distancing.

Tennis

Riverstone's Tennis Professionals



Giorgio Botto

Tennis Director TennisPro@Riverstone.com 713.515.2946



Junior Tennis

- Spring junior tennis runs from May 31st through August 7th.
- Summer session 2 runs from June 28 through August 7 (5 weeks), cost \$90
- Please note that there will be no tennis sessions during the week of July 5th

Adult Tennis Classes

Adult Tennis is Back

- Beginner/Advanced Beginner Tuesdays, 8:00pm–9:00pm.
- Cost is \$72 per person for the session (4 weeks) or \$20 for drop-in.
- Registration required.

Racket Stringing Services

Riverstone now offers racket stringing through our Tennis Professional Giorgio. Giorgio has strung rackets for world class players including Roger Federer. Cost is \$20 for labor plus strings. Contact TennisPro@riverstone.com for more information.

DID YOU KNOW?

Falkland Palace located in Scotland is home to the world's oldest tennis court. It was completed in 1539 and enjoyed by James IV, his son James V and their royal guests. The tennis court is still in use today.

Tennis Calendar

All events require registration. All programs are 8:1 ratio per court.

• 5:15-6pm-Junior Tennis Academy,

6–7pm —Junior Tennis Academy, ages 11-13

5:30–6:30pm—Junior Tennis Academy,

7–8pm—Junior Tennis Academy,

9-10am-Junior Tennis Academy.

10–11am—Junior Tennis Academy,

Summer Tennis & Pickleball Camp

Format: 9-11am—Tennis,

inclement weather

11-11:30am-Pickleball

Cost is \$150 for each week

during the week of July 5th

Camp will run weekly throughout the

summer from Monday thru Thursday,

Friday will be a make up day in case of

Please note there will be no camp

11:15–12pm—Junior Tennis Academy,

July 2nd, 16th, 23rd and 30th

July 3rd, 17th, 24th and 31st

ages 5-7

ages 8-10

ages 11-13

ages 11-13

ages 8–10

ages 5-7

9-11:30am

Saturday

٠

Friday

Monday

July 12th, 19th and 26th

- 9–11:30am Tennis & Pickleball Camp, ages 8+
- 5:15–6pm—Junior Tennis Academy, ages 5-7
- 6–7pm Junior Tennis Academy, ages 8-10
- 7:15–8pm—Junior Tennis Academy, ages 5-7

Tuesday

- July 13th, 20th and 27th
- 9–11:30am—Tennis & Pickleball Camp, ages 8+
- 6:15–7pm—Junior Tennis Academy, ages 5-7
- 7–8pm—Junior Tennis Academy, ages 11-13

Wednesday

July 14th, 21st and 28th

- 9–11:30am—Tennis & Pickleball Camp, ages 8+
- 5–6pm—Junior Tennis Academy, ages 14+
- 7–8pm—Junior Tennis Academy, ages 8-10

Thursday

July 1st, 15th, 22nd and 29th

• 9–11:30am—Tennis & Pickleball Camp, ages 8+

Tennis Court Etiquette

- Talk quietly when standing near tennis courts that are in use so as not to disrupt players on adjacent courts.
- Never walk behind a court when a point is still in play. Wait until the point is over and then cross as fast as possible to get to your own court.
- When sending balls back to a neighboring court, roll them on to the back of the court.
- Never send them back while play is in progress. Also, if one of your balls rolls into an adjacent court, don't run after it, just wait for your neighboring court to return the ball when it's convenient.
- When reserving courts please be considerate to other residents by cancelling your reservation when you know that you will not be using it.

Unauthorized Tennis Lessons

Recently there has been an increase of tennis lessons at Riverstone by unauthorized tennis pros. Please keep in mind that HOA rules prohibits the teaching of tennis lessons by unauthorized persons.

Tennis Court Reminders

- Court #6 at The Club at Riverstone and court #9 at Riverstone Blvd are designated as walk on courts.
- Only authorized professionals are allowed to teach at both Riverstone's locations.
- Please remember all tennis court reservations are now available through the Riverstone app only.







Dr. John Howe, DDS

9201 Sienna Ranch Rd. Suite 103 Missouri City, TX 77459

Pho: 281-778-0060 Fax: 281-778-0184

SiennaPediatricDentistry.com









BH

281.240.1313 WW

WWW.PAMELAPRINTING.COM



WE ARE THE LARGEST PRINTING Company in Fort Bend County

DESIGN

<u>Printing</u> <u>Bindery</u> <u>Address/Mail</u>

ALL PRODUCED IN HOUSE IN OUR 7,000 SQ. FT. FACILITY

WE ARE THE ASTROS MINOR LEAGUE AFFILIATE SUGAR LAND SKEETERS' PREFERRED PRINTER FOR THE LAST 10 YEARS







18353 University Boulevard Sugar Land, Texas 77479 PRESORTED STANDARD U.S. POSTAGE PAID PAMELA PRINTING CO. 77478



Do you receive community emails regarding events?

Email Blast Reminder

Do you receive community emails regarding events?

If you do not, SUBSCRIBE TO THE LIST TODAY on www.rshoa.org

Once you are on the website, simply complete the information on the "Subscribe" section found at both the top right and bottom left of the page. When you submit, you will automatically be signed up to receive the eBlasts.

Note: If you unsubscribe to one eBlast, you will no longer receive any of them in the future.



LUKE APP: With the LUKE App you can report common area work order requests directly to the Association. Download the App for Apple or Android by visiting www.getluke311.com.

Iohnson

CHECK US OUT!



RESIDENT PORTAL: Visit www.riverstone.com/residentsaccountportal to view your HOA payment history, or to make a payment via credit/debit card or echeck. **WEBSITE:** Visit our website at www.rshoa.org to view the most up-to-date information about events, changes to office hours, access HOA governing documents and guidelines, and more.



RIVERSTONE APP: From the Riverstone App (available for Android and Apple) you can view updates about events, make tennis court reservations, view public park locations, and more.

ULISCAN Veranda Willow CREEK FARMS WOODFORES

Riverstone is proud to be a Johnson Development community. Our Houston-area communities include:

EDGEWATER CREEK GRAND HARMONY HARVEST GREEN MET HARMONY HARVEST GREEN MET HARMONY