RIVERSTONE POOL GUIDE 2019

RIVERSTONE HOA & AQUATICO POOL MANAGEMENT LOOK FORWARD TO A GREAT 2019 POOL SEASON!

Aquatico Pool Management is honored to continue serving the prestigious Riverstone community and its residents for the 2019 swim season! We look forward to seeing residents and their guests have fun, safe and memorable experiences when they come to visit their poolside amenities.

While safety is our #1 priority, we also feel it is important that the Riverstone residents are greeted by professional and courteous lifeguards. We pride ourselves with our team of aquatic professionals who are responsible for proper pool water chemistry and debris free pools. Clean and sanitary facilities are what you can expect every time from Aquatico and its highly trained staff.

We believe communication is key to a successful relationship. The following pool rules have been established by APMI in accordance with the American Red Cross. The Board of Directors reserves the right to add or amend these policies and procedures as needed. Please do not hesitate to contact Aquatico Pool Management at any time concerning service at your neighborhood pools at our customer service help line *281-578-7665* or the Riverstone HOA at *281-778-2222*.

The Riverstone HOA and Aquatico Pool Management Team look forward to welcoming residents and guests to the 2019 swim season. Please join us poolside for fun in the sun!

Riverstone Blvd Rec Center

4515 Riverstone Blvd · *Missouri City, TX 77459*

May 25–August 11

Mondays	*Closed*
Tuesdays–Fridays	*3pm–8pm*
Saturdays	*11am–8pm*
Sundays	*1pm–7pm*

Open on Labor Day

Monday, May 27th	*10am–8pm*

August 12–September 2

Mondays–Fridays	*Closed*
Saturdays	*11am–8pm*
Sundays	*1pm–7pm*

Open on Labor Day

Monday, September 2nd	*10am–8pm*

Creekstone Village Rec Center

5438 Creekstone Village Drive · *Sugar Land, TX 77479*

May 25–August 11

Mondays	*10am–9pm*
Tuesdays	*Closed*
Wednesdays–Saturdays	*10am–9pm*
Sundays	*1pm–7pm*

August 12–September 2

Mondays–Fridays	*Closed*
Saturdays	*10am–9pm*
Sundays	*1pm–7pm*

Open on Labor Day

Monday, September 2nd	*10am–9pm*

The Waterpark *at* Riverstone

18353 University Blvd · *Sugar Land, TX 77479*

May 4–May 27

Mondays–Fridays	*Closed*
Saturdays	*10am–9pm*
Sundays	*11am–8pm*

Open on Memorial Day

Monday, May 27th	*10am–9pm*

May 28–August 11

Mondays	*Closed*
Tuesdays–Saturdays	*10am–9pm*
Sundays	*11am–8pm*

August 12–September 29

Mondays–Fridays	*Closed*
Saturdays	*10am–9pm*
Sundays	*11am–8pm*

Open on Labor Day

Monday, September 2nd	*10am–9pm*

ALL POOLS—FACILITY RULES

- Only residents and their guests are permitted in the pool area. All residents age five and older are required to show their Riverstone amenity card for entry to community pools. Residents will not be permitted entry without their Riverstone amenity card. If you have any questions about your current amenity card or you do not have one, please contact the Riverstone HOA at *281-778-2222*.
- Residents must remain with guests at all times *(no dropping off guests at facility/pool)* and are responsible for their guests conduct.
- Only proper swimming attire manufactured specifically for swimming may be worn while in the pool; no cutoff shorts, sweats, t-shirts, exercise pants, sandals, etc.
- Children under the age of 14 must be accompanied at all times by a parent or guardian over the age of 18.
- Be considerate with your language, actions, and radios. Any radios that are deemed too loud by the lifeguards must be turned down or off.
- Organized groups of 10 or more *(including groups of residents and guests)* are required to schedule a pool party reservation a minimum of 14 days in advance prior to the desired pool party date.
- No running, horseplay, or loud and unruly conduct.
- No pets are allowed in the pool area; except service animals.
- No alcohol or tobacco products are allowed in the pool or pool area.
- No glass containers or breakables are allowed in the pool or pool area.
- No bicycles, roller skates, skateboards, etc. are allowed in the pool or pool area.
- Obey the lifeguards at all times. They have the authority to remove anyone disobeying the rules or endangering the safety of themselves or others from the pool area.
- Patrons should immediately report to a lifeguard any incident in which a person has urinated or defecated in or around the pool, so that all necessary steps are taken to cleanse the water.
- ***"Safety Breaks"*** are conducted 10 minutes to the hour, every hour. During ***"Safety Break"*** **ALL** patrons **MUST** exit the pool.
- ***Procedure for Thunder:*** Patrons MUST exit the Water for a minimum of 30 min.
- ***Procedure for Lightning:*** Patrons MUST exit Pool Facility for a minimum of 30 min.

ALL POOLS—SWIMMING RULES

- Swim at your own risk.
- No swimming is allowed unless lifeguards are on duty.
- Only *"Coast Guard Approved"* flotation devices are allowed. All other flotation devices such as: *"noodles", "floaties" and "swimmies", etc.* are prohibited from usage inside of the pool(s) and/ or water slides. It is very easy for non-Coast Guard approved devices to slip off and/ or deflate if accidentally nicked. Such devices also impede the movement of a child's arms.
- Parents and/or guardians are responsible for their children at all times. Lifeguards are on site, but children who cannot swim must have a responsible adult supervising and within arms-reach at all times. This rule also applies even when the child is wearing a Coast Guard approved flotation device.
- Children not potty trained must wear rubber pants with elasticized waist and legs over diapers when in the water.
- There is no diving allowed at any time. Nearly 90 percent of all pool-related spinal injuries occur in the shallow end of the pool.
- No food or beverages allowed in the pool.

WATERSLIDE RULES (WATERPARK POOL)

- You must be at least 48 inches tall to use either water slide.
- Only one person is allowed on the slide at a time.
- Flotation devices of any kind are not permitted.
- Goggles or swim masks are not permitted on slides unless necessary for prescription vision needs.
- Riders may enter the slide only when instructed by the lifeguard.
- Riders must know how to swim to go down the slide.
- Enter, Ride, and Exit feet first.
- Keep hands inside slide at all times.
- Move away from the bottom of the slide quickly and do not cross in front of the other slide's exit point.

LILY PAD CROSSING RULES (WATERPARK POOL)

- Only one person at a time may be on the lily pads.
- No swimming or walking in the lily pad fall zone or under lily pads.
- Parent/Adult may assist small child across pads.
- No running across lily pads AND no diving from lily pads.
- No pulling or tugging on rope while waiting in line.

...AND OF COURSE, HAVE FUN!

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Swim Lesson Sign-Up 2019

Aquatico is pleased to partner with Sunshine Swimming Lessons this summer to offer a wide array of water safety courses at the Riverstone Boulevard Pool!

We believe learning to swim should be fun and is a necessary life skill. We are proud to provide private and semi private swimming instruction and water safety courses for people of all ages and abilities. Our instructors are passionate when it comes to learning to swim. Each swim session is designed to progress as the individual develops and obtains each skill.

Private and Semi Private lessons will be available throughout the summer starting the month of May. *Semi Private class sizes will have a maximum of 4 students. All lessons are delivered in 8 sessions, 30 minutes each*

To enroll your children or inquire more information on swimming lessons at Riverstone, please contact Aquatico at 281-578-7665 or visit www.aquatico-pools.com/swim-lessons/.

Riverstone Guest Policy

Guest cards are issued from the Riverstone HOA during office hours *(9am-5pm M, T, TH, F; 8am-6pm W)*. A guest card will be issued to each household and is allowed 50 guest visits per year. Each household will be able to bring in a maximum of five guests per visit. A guest is defined as anyone five years of age and up who does not have a Riverstone amenity card. Guests must be escorted by a Riverstone amenity card holder. Residents are responsible for the behavior of their guests, and must remain at the pool with their guests at all times.

Guest Attendance Per Household, Per Visit are as follow:

- Residents 18 years and up may bring up to 5 guests.
- Residents 14-17 years old may bring in 1 guest.
- Guest policy does not apply to resident events and is subject to change without notice if there is a function at the pool facility on that day.

Riverstone Pool Parties

2019 Party Information

Association Policies:

- Parties may only be held at the Riverstone Blvd. and Creekstone Village facilities.
- There will be NO pool parties allowed at The Waterpark at Riverstone.
- Riverstone Boulevard Pool: *Opens May 25, closes October 27, 2019*
- Creekstone Village Pool: *Opens May 25, closes October 27, 2019*
- Pool parties should be booked 14 days in advance.

Open-hour parties (during regular pool hours):

- Open-hour parties are two to four hours in length with a maximum of 25 people.
- Pool parties will require an additional lifeguard at $20/hour, plus a $25 admin fee, and a $25 clean up fee made payable to Aquatico Pool Management.
- There is a $250 security deposit check required and a $150 pool usage fee. Separate checks must be made out to the Riverstone HOA. The party request will not proceed until both checks are received.

After-hour parties:

- After-hour pool parties must be a minimum of two hours in length and require at least two life guards for up to 25 guests. An additional lifeguard is required for parties of 26 to 50 guests.
- Every person in the facility will be counted, regardless of whether they are swimming, as per Red Cross Safety Rules.
- The party will incur the lifeguard cost at $20/hour, plus a $25 admin fee, and a $25 clean up fee made payable to Aquatico Pool Management.
- There is a $250 security deposit check required and a $150 pool usage fee. Separate checks must be made out to the Riverstone HOA. The party request will not proceed until both checks are received.

If you are interested in booking a pool party or have further questions, contact Aquatico at 281-578-7665 or email poolparties@aquatico-pools.com. Bookings can also be completed at aquatico-pools.com.

Get your Amenity Card at your HOA Office

The Club at Riverstone · 18353 University Blvd . *Sugar Land, TX 77479*

Please bring your driver's license with proof of residency *(current utility bill or your HUD statement from your closing papers)*.

- Each family member ages five and up must get a photo amenity card. Each household will receive three adult amenity cards at no cost *(Ages 14 and Up)*. Each additional card is $15.
- Each family member 18 and up must show proof of residency.
- Tenants leasing a home in Riverstone may purchase amenity cards for $15 each.
- Credit Card, Check, Money Order or Cashier's Checks ONLY. *No cash accepted.*