



RIVERSTONE®

AUGUST 2020

Reflections



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SCHOOL

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COMMUNITY INFORMATION

Riverstone HOA

18353 University Blvd.
Sugar Land, TX 77479
281.778.2222

Hours: Mon, Tue, Thu, Fri: 9:00am–
5:00pm • Wed: 8:00am–6:00pm

Customer Care Team
customer-care@rshoa.org

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Compliance Coordinator

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Assistant Director of Fun

Manny Villatoro theclub@riverstone.com

General Manager

Jaime Villegas jaimev@rshoa.org

The Manors Townhomes & Patios

FirstService Residential


Community Manager
Jennifer Meador 713.932.1122

STAY CONNECTED TO YOUR COMMUNITY

Our goal is to keep you informed of the latest news, community events and activities. To that end, we have developed multiple ways for you to stay connected:

- Our website, www.rshoa.org, is where you can view our event calendar, local news, and access Riverstone governing documents and deed restrictions, board agendas and meeting minutes, association financial information, commonly used forms such as Architectural Modification Applications, Amenity ID Forms, Gate Access Forms, and more!

- Your Resident Portal, also available on our website, is where you can access important information unique to your home, such as payment history, architectural requests, and more.

-  The LUKE App (Let Us Know Everything!) is your new community assistant. LUKE allows you to directly submit maintenance issues to the HOA at any time of day. Use LUKE to add pictures and locations to help us get issues resolved faster. You'll be able to watch the process from start to completion. Download LUKE for your Apple or Android phone. www.getluke311.com



- Our Riverstone App will keep you up to date on events throughout the community, discover community spaces, and get involved in Riverstone's Tennis and Fitness Programs. Download the App for your Apple or Android phone, click "View as Guest", and click "Request Resident Access."



2020 Annual Assessments

2020 Annual Assessment Rate \$1090

Some homes have additional Neighborhood and/or Lake Assessments in addition to the general Annual Assessment. Contact us at Finance@rshoa.org for more info on Neighborhood or Lake Assessments.

Streetlight Out?

Contact Centerpoint Energy for repair of streetlights that are not working: **713.207.2222** phone, **713.207.9760** fax or www.centerpointenergy.com/outage
Remember to obtain the 6 digit pole number along with the closest physical address to the street light that is not working. This will allow for faster repair. Please report all decorative street light outages to Riverstone HOA 281.778.2222

HOA Board of Directors



Trey Reichert
President



Tom Wilcox
Resident



Ning Kang
Resident

Want to Advertise in the Newsletter?

Please contact Pamela Printing
at 281.240.1313

Advertising Disclaimer: Riverstone Homeowners Association assumes no responsibility for the content, warranties and representations made in advertisements within this publication. All warranties and representations made are solely that of the advertiser and any such claims regarding its content should be addressed directly to the advertiser.



Cover Photo Credit: Stephanie Cheney Photography

HOA CORNER

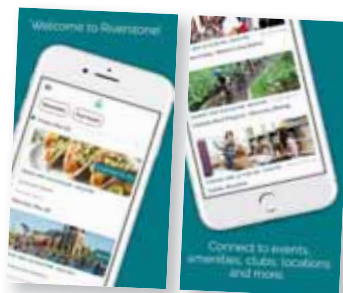
Here at Riverstone HOA, the health and wellness of our staff and residents are of the utmost importance. In response to the COVID-19 outbreak, the HOA has closed our office until further notice. However, this is a very fluid situation, and we strongly encourage you to visit our website at www.rshoa.org for the most up-to-date information. That being said, we are still here to provide you with the high level of customer service you have come to expect from us. Nearly all of the services the HOA provides are available remotely. Contact us via email or phone with any questions or concerns you may have during this time—we are still here to help!



Services The HOA Can Provide Remotely

While the HOA office is closed to visitors, our staff is still available during business hours and will be available to provide most services remotely:

- **LUKE APP:** While you are walking around the neighborhood, did you see a fence that need repairs, a sprinkler head broken, gates not functioning, or a tree needs trimming? With the LUKE App you can report common area work order requests directly to the Association. Download the App for Apple or Android by visiting www.getluke311.com.
- **RESIDENT PORTAL:** Visit www.riverstone.com/residents-accountportal to view your HOA payment history, or to make a payment via credit/debit card or echeck.
- **WEBSITE:** This situation is very fluid, and changes are being made daily. Visit our website at www.rshoa.org to view the most up-to-date information about events, changes to office hours, access HOA governing documents and guidelines, and more.
- **RIVERSTONE APP:** From the Riverstone App (available for Android and Apple) you can make amenity reservations,



view park locations, updates on events, and more! Download it today!

- **CONDOCERTS:** Selling or Refinancing your home? Have your lender or title company visit www.rshoa.condocerts.com to request Resale Certificates, Refinance Quotes, or a Certificate of Compliance. Email Finance@rshoa.com for more info.

You can also always email us for any of the following:

- New Requests or Updates to your Gate Access (Operations@rshoa.org)
- New ARC Applications or questions about an existing Application (ARCModification@rshoa.org)
- Payment Plan Requests for delinquent dues (Finance@rshoa.org)
- Upcoming Community Events (TheClub@Riverstone.com)
- New Resident Set Up & New or Replacement Amenity Cards (CustomerCare@rshoa.org)
- Questions about the Fitness Center or online fitness classes (fitnessdirector@riverstone.com)
- All other General Questions can always be sent to CustomerCare@rshoa.org and we will help to the best of our ability!

Our Phone lines are also open during business hours. Give us a call at 281-778-2222.

Should you encounter an HOA Emergency (gates not functioning, etc.) after business hours, we also have an After-Hours Emergency Number: 713-535-6247 (Emergencies only, please).

HOA CORNER

Property Maintenance Tips from the RSHOA Compliance Department

Power/Pressure Washing Sidewalk or Driveway

Why is it important to power wash your sidewalk and/or driveway? Over time sidewalks and driveways collect dirt and allow mold and mildew to start growing on the concrete. When this happens and if it continues without intervention, the area may become slippery and could potentially create a hazard. It also detracts from the look of our Community when dirt, stains, and mildew are easily visible from the street. This can also be true near and around pop up drains from pools or French drains that are close to the curb. Power/Pressure washing the sidewalk and driveway areas of your property, this includes the sidewalk in front of your property and on the side if it is a corner lot, will help to maintain the look of our Community.



Trash/Recycle Bins

Trash and Recycle bins that are left out in public view on non-trash days is one of the top violations that the Compliance department sees throughout our Community. To help keep our Community looking its best we want to remind all residents to remove their trash/recycle bins from public view on non-trash days. This can be achieved by placing the bins in the garage or behind a wooden fence. You may also submit an ARC application to install a storage area for the Trash and Recycle bins and have it reviewed by our ARC committee. You may obtain the ARC application on our website at www.rshoa.org.

Lawn bags

Lawn clippings that are left in bags at the curb or end of the driveway are also considered a violation of the deed restrictions. All trash, including the lawn clippings, must be placed in an appropriate container and stored out of view on non-trash days. This will help to keep our neighborhoods looking tidy.

What the Architectural Review Committee Does for You

Are you getting ready to make an addition to your house or build a new shed or fence in your back yard? Before you break out the miter saw, make sure to get your plans approved by our association's Architectural Review Committee (ARC).

While it may seem arbitrary from an individual homeowner's standpoint, the architectural committee looks out for the entire community. Aside from stopping residents from painting pink polka dots on their houses, the committee's job is to make sure that the size and style of the project, the type of building materials being used and the overall look of the new structure adhere to the association's design requirements. Not only does this keep the community looking cohesive, it also helps to keep property values up by preventing individual structures from standing out. Of course, it's also important to note that unapproved structures might legally have to be removed at the owner's expense, so save yourself money and headaches by getting approval before building.

So when you're ready to start your new project, or if the design of your project changes midway through building it, send your plans to the ARC first so that we can make sure they're in compliance with the association's design standards. If we do find any issues, we'll let you know what they are and try to help you come up with other options. We appreciate all the hard work residents have done to make their homes and this community beautiful—help us keep this association looking great by keeping us in the loop of all your building projects.

Email us ComplianceDept@rshoa.org with any questions!

Social Clubs

Riverstone Neighborhood Watch Group

We serve our community by being focused, aware, and observant, reporting suspicious or unusual activity to local law enforcement.

For more info contact:

Dean Cooper • 562.243.9430
hazmatdude@aol.com

Group Ideas?

Please email the Riverstone Director of Fun at

DirectorOfFun@Riverstone.com

for more information.

Please note Social Clubs are organized and hosted by residents and are not formed by, authorized by, or in any way affiliated with the Riverstone HOA. They are organized and managed by the residents.

IN THE COMMUNITY

Constable Corner



On behalf of Constable Trever Nehls, the Fort Bend County Precinct 4 Constable's Office, would like to encourage implementing an at home alone safety plan for your children.

Safety Tips While at Home Alone

- Provide an updated emergency contact information list containing first and last names (no nicknames), phone numbers, and addresses of the emergency contacts. Work contact information can also be extremely helpful. Keep the list in an easily known and accessible location.
- Teach your children to contact 911 in an emergency situation first and then contact parent(s) second. In an emergency situation seconds and minutes can mean the difference between life and death.
- Speak about not opening doors for unknown person(s) and what to do when this occurs.
- Discuss the importance of not informing unknown person(s) that there are no adults home.
- Lastly, practicing and discussing scenarios are always best to prepare for the unexpected.

Look for suspicious activity and report accordingly while occurring. For Emergencies dial 911 and for Non-Emergencies contact your area agency. Fort Bend County Sheriff's Office (281) 341-4665, Missouri City Police Department (281) 403-8700.

Traffic Complaints/Other Concerns: Direct toward Sgt. Christina L. Resendez, Christina.resendez@fortbendcountytx.gov



A NOTE FROM SULLIVAN ELEMENTARY



FBISD will be happy to welcome students back to school starting August 17th. Students will engage in online learning for the first 4 weeks of the year. Keep an eye out for more communication from Mrs. Whisonant, ASE Principal, will be forthcoming about the school's Meet the Teacher event and more details. The school office is open for any questions you may have over the phone. The staff is looking forward to a great year at Dalmatian Nation.

You can reach Sullivan Elementary at 281.327.3860. You can email Mrs. Whisonant directly with any questions at Donna.Whisonant@fortbendisd.com

Visit ASE's website at <https://www.fortbendisd.com/ase> and FBISD's website at <https://www.fortbendisd.com/covid19> for more info.

HMNS-SUGARLAND IS REOPENING!

Our neighborhood science museum is reopening! With ample space to social distance, the Houston Museum of Natural Science at Sugar Land is the perfect spot to bring the kids for a science adventure. In addition to the museum's staple exhibits covering technology, geology and paleontology, the reopening will accompany a new special exhibit Robot Zoo, which mechanizes ordinary animals into huge robotic creatures. Cutaways in the robots reveal nature's magic as a host of machinery, powerful enough to make chameleons change color and grasshoppers spring into the air.



HMNS at Sugar Land will be open Friday through Sunday 11 a.m.–5 p.m. beginning July 31. Some interactive exhibits have been closed for the health of the public, masks are required and attendance will be capped in adherence with guidelines recommended by national, state and local agencies/authorities. For more information, visit hmns.org/sugarland. We look forward to welcoming you back!

HEALTH AND FITNESS



Blake Crawford
FitnessDirector@Riverstone.com
281.778.2006

The CLUB at RIVERSTONE Fitness Center

As of printing, the gym has the below temporary hours. Please visit www.rshoa.org or the Riverstone App for the most up-to-date information.

Gym Hours

Monday–Friday 6am–5pm

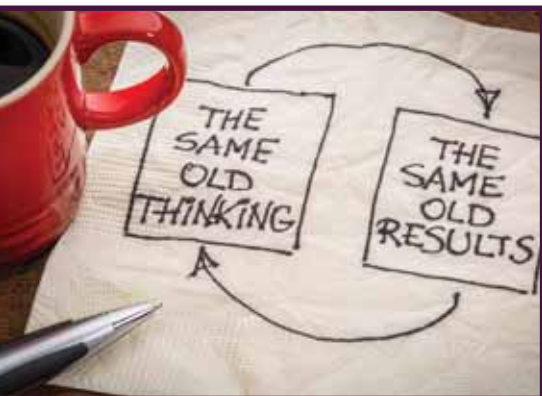
Saturday–Sunday 8am–2pm



FITNESS TIP OF THE MONTH

Pay Attention to Your Thoughts

Thoughts are powerful; bring awareness to yours. Do you encourage yourself with positivity or hold yourself back with negativity? A change in mindset could be all it takes to get your health on track.



VIRTUAL FITNESS CLASS

Break out of your quarantine routine with Blake Crawford, our Riverstone Fitness Director! Blake will lead you through a 30-minute full body workout that will include strength training and cardio, right from your own living room.

We've expanded our class times, and now offer these **FREE** classes several times a day! Type the links below to join in on the fun. Reminders and click-able links are also available on the Riverstone App. Download it today for FREE on all Android and Apple devices.

9:00 am Monday and Wednesday • <https://us02web.zoom.us/j/82142314407>

2:00 pm Monday and Wednesday • <https://us02web.zoom.us/j/87108138264>

10:00 am Tuesday and Thursday • <https://us02web.zoom.us/j/84612462948>

2:00 pm Tuesday and Thursday • <https://us02web.zoom.us/j/85125482463>



DON'T FORGET YOUR RESERVATION!

Our Fitness Center is open—with all sanitizing and social distancing protocols. You'll need an Amenity Pass reservation on the Riverstone app, as well as your Amenity Card to get in. Download the Riverstone App on your Android or Apple phones to get started. Here are some additional reminders about temporary policies in place:

- All residents entering the facility are required to wear masks.
- Residents are required to sanitize any equipment brought from home before entering the building and again prior to leaving the facility.
- Residents must wash or sanitize hands upon entering the facility.
- Guests will not be permitted at this time.
- Residents younger than 18 will not be permitted at this time.
- The water fountain is closed for use until further notice.
- Reservations can be made for 60-minute blocks, with a max of 2 reservations per day.
- Residents will be asked to wipe equipment down before and after use.
- Cardio Equipment will be limited in order to adhere to social distancing.

HEALTH AND FITNESS



RIVERSTONE'S FITNESS CENTER IS NOW ON THE WEB

During this difficult time, we are all looking for new and better ways to connect. That is why we have created a new tab on the Riverstone website just for Fitness! Visit www.rshoa.org and click Fitness Center under the Lifestyle & Fun tab. We'll be making a lot of changes to this page over the next few weeks, including fitness-focused news and blog articles that can only be found there. ***Make sure you check it out!***



SLEEP FOR OVERALL WELLNESS

Sleep is absolutely essential to living a healthy life, and this goes far beyond building muscle or burning fat. Sleep is the time when the body does the majority of its maintenance work, repairing the damage from the previous day and building us anew so that we can tackle the new challenges awaiting us.

What can we do to sleep better at night?

- Maintain a regular sleep schedule (e.g. go to bed and wake up at the same time, even on weekends).
- Make your room as dark as possible.
- Keep your room a cool 65-68 degrees Fahrenheit.
- Avoid blue light exposure 2 hours before going to bed.
- Limit stressful events during the day and avoid them at all costs in the immediate hours before bed.
- Limit caffeine intake during the day and try to end your caffeine intake 6-8 hours before bed.
- Do what you love for a living. We spend more time at work than we do at home. If you hate your job, that stress will continue to compound and ruin your ability to sleep soundly.
- Avoid alcohol in the hours before bed.
- Take a warm bath at night. When you get out of the tub, core temperature drops as your body tries to dissipate heat, allowing you to be cooler and sleep better!



BLAKE CRAWFORD AND BRENDA MEANS: FITNESS DIRECTOR AND PERSONAL TRAINER

As Riverstone's Personal Trainers, Blake and Brenda's singular goal is to have a positive impact that on the lives of the residents they work with; helping them become the happiest, healthiest version of themselves. While they enjoy helping people look the best they ever have, they feel performance, mindset, motivation, and lifestyle are just as important!

Both Blake and Brenda have years of experience in training people to help maximize their physical potential. Whether its losing weight, adding muscles, or improving your functional mobility, they have the tools to help you reach your goals!

Contact Blake at FitnessDirector@Riverstone.com or BMeans@entouch.net for more information.

TENNIS

Riverstone's Tennis Professionals



Giorgio Botto
Tennis Director
TennisPro@Riverstone.com
713.515.2946



Wayne
Tennis Pro
Bajan34@netzero.com
310.256.6483

Junior Tennis

- Fall session 1 runs from August 17th–September 12th.
- Cost is \$72 per session (5 weeks).

Racket Stringing Services

Riverstone now offers racket stringing through our Tennis Professional Giorgio. Giorgio has strung rackets for world class players including Roger Federer. Cost is \$20 for labor plus strings. Contact TennisPro@riverstone.com for more information.

DID YOU KNOW?

The Best Ways to Play in the Sun

- Adjust your toss or serve position; serve underhand
- Use your non-dominant arm to cover the sun
- Wear sunglasses and a hat
- In Doubles, have the better player serve into the sun, lob when the sun is in your opponent's face, and choose a partner that plays with the opposite hand than you do

Tennis Calendar *(beginning August 17th)*

*All events require registration.
All programs are 6:1 ratio per court.*

Monday

August 17th, 24th, 31st
4:15–5 pm—Junior Tennis Academy, ages 5–7
8–9 pm—Adult Intermediate/Adv. Intermediate Group Lesson

Tuesday

August 18th, 25th
4:15–5:15 pm—Junior Tennis Academy, ages 8–10
6:15–7 pm—Junior Tennis Academy, ages 5–7
7–8 pm—Junior Tennis Academy, ages 11–13
8–9 pm—Adult Beginner/Adv. Beginner Group Lesson

Wednesday

August 19th, 26th
4:15–5 pm—Junior Tennis Academy, ages 5–7
5–6 pm—Junior Tennis Academy, ages 14+

Thursday

August 20th, 27th
4:15–5:15 pm—Junior Tennis Academy, ages 8–10
5:15–6 pm—Junior Tennis Academy, ages 5–7
6–7 pm—Junior Tennis Academy, ages 11–13

Friday

August 21st, 28th
4:30–5:30 pm—Junior Tennis Academy, ages 8–10
5:30–6:30 pm—Junior Tennis Academy, ages 8–10
7–8 pm—Junior Tennis Academy, ages 11–13

Saturday

August 122nd, 29th
9–10 am—Junior Tennis Academy, ages 11–13
10–11 am—Junior Tennis Academy, ages 11–13
11:15–12 pm—Junior Tennis Academy, ages 5–7
12–1 pm—Junior Tennis Academy, ages 8–10

Tennis Court Etiquette

- Talk quietly when standing near tennis courts that are in use so as not to disrupt players on adjacent courts.
- Never walk behind a court when a point is still in play. Wait until the point is over and then cross as fast as possible to get to your own court.
- When sending balls back to a neighboring court, roll them on to the back of the court.
- Never send them back while play is in progress. Also, if one of your balls rolls into an adjacent court, don't run after it, just wait for your neighboring court to return the ball when it's convenient.
- When reserving courts please be considerate to other residents by cancelling your reservation when you know that you will not be using it.

Tennis Court Reminders

- Court #6 at The Club at Riverstone and court #9 at Riverstone Blvd are designated as walk on courts.
- Only authorized professionals are allowed to teach at both Riverstone's locations.
- Please remember all tennis court reservations are now available through the Riverstone app only. Appointment Plus is no longer available.

RIVERSTONE EVENTS



NATIONAL ICE-CREAM SANDWICH DAY

I scream, you scream, we all scream for ice-cream! We are celebrating the day by handing out some good ol' Blue Bell ice cream sandwiches. All you will need to do is come on by The Club at Riverstone and pull up while staying in your vehicle for the yummy treat! See you there.

Sunday, August 2nd • 1:00pm–3:00pm

The Club at Riverstone

TODDLER ZUMBINI: HAPPY HOUR FOR YOU AND YOUR TODDLER

Zumbini combines music, dance and educational tools for 45 minutes of can't-stop, won't-stop bonding and fun. Tap your toes, sing-along and get lost in a program that combines early childhood development with the magical joy of Zumba. Designed for children ages 0-4, and their caregivers, Zumbini will help your little one's social, cognitive, emotional, and motor skills.

This event is being facilitated by Kendra Rydolph, a Licensed Zumbini Instructor.

If you have any questions regarding this event, please email the Riverstone Lifestyle Team at TheClub@Riverstone.com.



Tuesday, August 4th • 11:00am–12:00pm

Zoom Call—Will be sent in email



FRONT PORCH PHOTOS: CLICK LET'S TAKE A PIC!

Summer's ending, and even though it wasn't the ideal summer you had in mind it's always a great time to snap those photos. We are thrilled to partner with Clicked by Cantu, and capture those front porch photos of 2020. He will be offering three easy fun packages including: Mini Session (Family front porch style) First Day of School, and Premium. Book yours today!

Friday & Saturday, August 7th & 8th

Time slots will be sent via email

NATIONAL SMORE'S DAY

It's the all-American dessert that everyone loves! So of course, we need to celebrate the day by handing out some yummy Smore's Kit. Come on by The Club at Riverstone and grab your kit* to take home with you. This will be a great way to create those final summer memories!

Monday, August 10th • 2:00pm–4:00pm

The Club at Riverstone

**While supplies last*



RIVERSTONE EVENTS

RIVERSTONE AUGUST LIFESTYLE MERIT PROGRAM ART

Calling all Picasso's—the Lifestyle Merit Topic for August is Art! Did you know that some of the oldest paintings in history are believed to be 32,00 YEARS old? Art, painting specially, have evolved tremendously; from paintings in cave walls, to wonderful images of Starry Nights!

This event is a part of our Lifestyle Merit Program and is only open to those registered participants. Additional event details will be sent via email.

For more information email the Riverstone Lifestyle Team at theclub@riverstone.com.



The Club at Riverstone

SUMMER LUAU CAR PARADE

It's a Luau with a Twist! We want you to be a part of our very first Summer Luau Car Parade, so time to decorate your car and get festive! The parade kicks off at 6pm starting at The Club in Riverstone and making through the parking lot by the waterpark. We will be handing out fun treats for the kids and snapping those photos. There will be judges for the BEST DECORATED car, and prizes will be handed out. We want to keep everyone safe and practice social distancing, so please remain in your car at all times. Can't wait to see you!!

Saturday, August 15th • 6:00pm

CHARCUTERIE BOARD CLASS

Don't just admire Charcuterie boards, learn how to make them!

Shelia Garcia with "Life as She does it" will be providing you with a special kit and the knowledge to make your own board! Kits are only \$25 each, can be picked up at The Club at Riverstone prior to the virtual party.

This fun class will teach you a skill you can use for your next dinner party! Everyone who joins the Zoom party will have a chance to win a \$75 gift card from Life As She Does It!

Kit Pick-up: Thursday, August 20th • 3:00pm–5:00pm

Virtual Zoom Party: Thursday, August 20th • 6:00pm

The Club at Riverstone



BLAST FROM THE PAST

Congratulations Class of 2020!

Our Riverstone Seniors were able to come pick up lunch from Texas Roadhouse and a grab a delicious root beer float from Mary had a little Party to celebrate their ending of a chapter. It was so exciting to see so many smiling faces as they pull up through The Club at Riverstone.



1st Annual Riverstone Scavenger Hunt

Our FIRST ANNUAL Scavenger Hunt was a HUGE SUCCESS! We had over 40 teams roaming through our community searching for each clue that was given to them that morning. These teams got creative with their pictures and we're so glad everyone enjoyed it.

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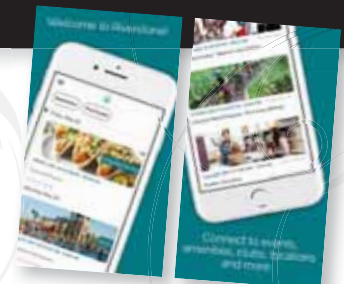
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LUKE APP: With the LUKE App you can report common area work order requests directly to the Association. Download the App for Apple or Android by visiting www.getluke311.com.



RESIDENT PORTAL: Visit www.riverstone.com/residents-accountportal to view your HOA payment history, or to make a payment via credit/debit card or echeck.



WEBSITE: Visit our website at www.rshoa.org to view the most up-to-date information about events, changes to office hours, access HOA governing documents and guidelines, and more.

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