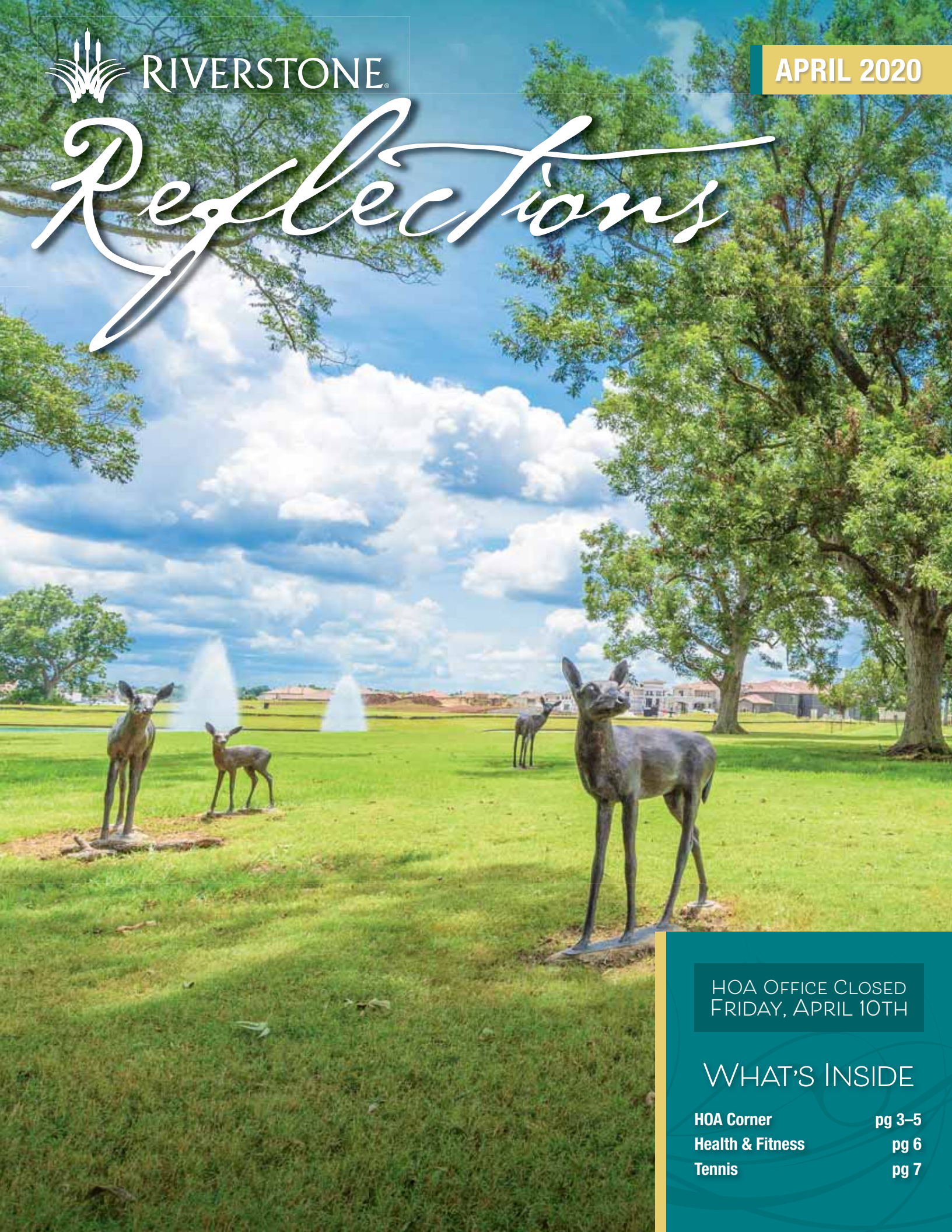




RIVERSTONE®

APRIL 2020

Reflections



HOA OFFICE CLOSED
FRIDAY, APRIL 10TH

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COMMUNITY INFORMATION

Riverstone HOA

18353 University Blvd.
Sugar Land, TX 77479
281.778.2222

Hours: Mon, Tue, Thu, Fri: 9:00am–5:00pm • Wed: 8:00am–6:00pm

Customer Care Team
customercare@rshoa.org

Front Desk Administrator

Danelle Andel danellea@rshoa.org

Community Relations Supervisor

Ashley Bodungen ashleyb@rshoa.org

Compliance Team
compliancedept@rshoa.org

Compliance Assistant

Mirisa Hercules mirisah@rshoa.org

Compliance Coordinator

Cristina Saucedo cristinas@rshoa.org

Compliance Coordinator

David Ippoliti davidi@rshoa.org

Compliance Manager

Sean Parker seanp@rshoa.org

Finance Team
finance@rshoa.org

Finance Assistant

Shannon Koorie shannonk@rshoa.org

Finance Manager

Felecia Alexander feleciaa@rshoa.org

Operations Team
operations@rshoa.org

Maintenance

Miguel Castro

Maintenance Coordinator

Jeff Gajewski jeffg@rshoa.org

Operations Assistant

Randi Miller randim@rshoa.org

Operations Manager

Julie Kveton juliek@rshoa.org

Lifestyle Team

Director of Fun

Laura G. Rosilez
directoroffun@riverstone.com

Assistant Director of Fun

Manny Villatoro theclub@riverstone.com

General Manager

Jaime Villegas jaimev@rshoa.org

The Manors Townhomes & Patios

FirstService Residential

Community Manager


Jennifer Meador 713.932.1122

STAY CONNECTED TO YOUR COMMUNITY

Our goal is to keep you informed of the latest news, community events and activities. To that end, we have developed multiple ways for you to stay connected:

- Our website, www.rshoa.org, is where you can view our event calendar, local news, and access Riverstone governing documents and deed restrictions, board agendas and meeting minutes, association financial information, commonly used forms such as Architectural Modification Applications, Amenity ID Forms, Gate Access Forms, and more!

- Your Resident Portal, also available on our website, is where you can access important information unique to your home, such as payment history, architectural requests, and more.

-  The LUKE App (Let Us Know Everything!) is your new community assistant. LUKE allows you to directly submit maintenance issues to the HOA at any time of day. Use LUKE to add pictures and locations to help us get issues resolved faster. You'll be able to watch the process from start to completion. Download LUKE for your Apple or Android phone. www.getluke311.com



- Our Riverstone App will keep you up to date on events throughout the community, discover community spaces, and get involved in Riverstone's Tennis and Fitness Programs. Download the App for your Apple or Android phone, click "View as Guest", and click "Request Resident Access."



2020 Annual Assessments

2020 Annual Assessment Rate \$1090

Some homes have additional Neighborhood and/or Lake Assessments in addition to the general Annual Assessment. Contact us at Finance@rshoa.org for more info on Neighborhood or Lake Assessments.

Streetlight Out?

Contact Centerpoint Energy for repair of streetlights that are not working: **713.207.2222** phone, **713.207.9760** fax or www.centerpointenergy.com/outage
Remember to obtain the 6 digit pole number along with the closest physical address to the street light that is not working. This will allow for faster repair. Please report all decorative street light outages to Riverstone HOA 281.778.2222

HOA Board of Directors



Trey Reichert
President



Tom Wilcox
Resident



Ning Kang
Resident

Want to Advertise in the Newsletter?

Please contact Pamela Printing
at 281.240.1313

Advertising Disclaimer: Riverstone Homeowners Association assumes no responsibility for the content, warranties and representations made in advertisements within this publication. All warranties and representations made are solely that of the advertiser and any such claims regarding its content should be addressed directly to the advertiser.



Cover Photo Credit: Stephanie Cheney Photography

HOA CORNER

Here at Riverstone HOA, the health and wellness of our staff and residents are of the utmost importance. In response to the COVID-19 outbreak, the HOA has closed our office and amenities. At the time of printing, this closure is scheduled to go through March 31st. However, this is a very fluid situation, and we strongly encourage you to visit our website at www.rshoa.org for the most up-to-date information. That being said, we are still here to provide you with the high level of customer service you have come to expect from us. Nearly all of the services the HOA provides are available remotely. Contact us via email with any questions or concerns you may have during this time—we are still here to help!



Services The HOA Can Provide Remotely

While the HOA office is closed to visitors, our staff is still available during business hours and will be available to provide most services remotely:

- **LUKE APP:** While you are walking around the neighborhood, did you see a fence needs repairs, a sprinkler head broken, gates not functioning, or a tree needs trimming? With the LUKE App you can report common area work order requests directly to the Association. Download the App for Apple or Android by visiting www.getluke311.com.
- **RESIDENT PORTAL:** Visit www.riverstone.com/residents-account-portal to view your HOA payment history, or to make a payment via credit/debit card or echeck.
- **WEBSITE:** This situation is very fluid, and changes are being made daily. Visit our website at www.rshoa.org to view the most up-to-date information about events, changes to office hours, access HOA governing documents and guidelines, and more.
- **RIVERSTONE APP:** From the Riverstone App (available for Android and Apple) you can view updates about events, make tennis court reservations, view public park locations, and more.

- **CONDOCERTS:** Selling or Refinancing your home? Have your lender or title company visit www.rshoa.condocerts.com to request Resale Certificates, Refinance Quotes, or a Certificate of Compliance. Email Finance@rshoa.com for more info.

You can also always email us for any of the following:

- New Requests or Updates to your Gate Access (Operations@rshoa.org)
- New ARC Applications or questions about an existing Application (ARCModification@rshoa.org)
- Payment Plan Requests for delinquent dues (Finance@rshoa.org)
- Private Party Rentals (TheClub@Riverstone.com) (Please note that no rentals will be scheduled through April 30th)
- New Resident Set Up & New or Replacement Amenity Cards (CustomerCare@rshoa.org)
- All other General Questions can always be sent to CustomerCare@rshoa.org and we will help to the best of our ability!

Should you encounter an HOA Emergency (gates not functioning, etc) after business hours, we also have an After-Hours Emergency Number: 713-535-6247.

FBISD

APRIL

As of printing, Fort Bend ISD is closed through April 10th. Please visit www.fortbendisd.com for the most up-to-date information on when school will re-open.

Constable Corner

With spring here and the weather warming up, we begin to spend more time outdoors. Let's all do our part to reduce our chances of becoming a victim of crime by take the following preventative steps:



- Do not leave garage or gate doors open while unattended
 - Do not leave property outside when not in use (bicycles/ garden tools/ etc.)
 - Keep vehicle windows rolled up, doors locked, and remove all valuables
 - When away from your residence, set your alarm, even if for a short time or when you are in for the day
 - Whether out in the yard or out in the community, be aware of your surroundings and report suspicious activity
- ☐ **To report an emergency, please dial 911 and for Non-emergencies contact the Fort Bend County Sheriff's Office (281) 341-4665, or Missouri City Police Department (281) 403-8700.**

If I can be of service or answer any questions, please contact me, Riverstone Sgt. Christina L. Resendez, at Christina.Resendez@fortbendcountytexas.gov

Follow us on Facebook: Fort Bend County Pct. 4 Constable's Office, Twitter: @fort_bend_pct_4

Calling All Volunteers!

We need you! RSHOA is looking for volunteers for two of our resident-run committees: The Architectural Review Committee, and the Landscape Committee.

The Architectural Review Committee (ARC): It is the general purpose of the ARC to approve or disapprove applications made to it for proposed alterations, additions or changes to be made to the exterior of homes and/or any portion of the Lot itself. Membership would require one meeting per month and periodic email communication. HOA or architectural experience is not necessary, but is helpful!

The Landscape Committee: The Landscape Committee assists in beautification and other landscaping-related projects, coordinates yard-of-the-month, plant/mulch sales, and the annual Holiday Decorating Contest, and other functions as directed by the Board of Directors. Membership would require meeting once a month and monthly driving of assigned sections of the Riverstone Community. HOA or landscaping experience is not necessary, but helpful!

If you are interested in serving on either committee, please visit our website at www.rshoa.org and view the Committees tab. There you will find more information and applications. Applications can also be emailed to your or picked up from our office. Email us at customer@rshoa.org for more info or with questions. Riverstone is a wonderful community because we have dedicated and active volunteers—Please join in the fun!

Compliance Team Reminders

Spring is here, Summer is fast approaching, and we all know the grass in Texas will flourish. Lawns that are left unmaintained for more than a week can quickly become unsightly. Therefore, we encourage all residents to maintain their property on a weekly basis during this time by mowing their lawn, edging their driveways and walkways, and weeding their yard (don't forget about the expansion areas between the concrete slabs).

We would also like to remind residents of the following:

Treat for Weeds—Remember to treat your lawn for weeds. Landscaping beds and trees wells will need to be maintained and have any weeds removed as well.

Mulching—Adding mulch to the landscaping beds and tree wells stabilizes soil temperature, aids in conserving water, helps prevent weeds, and feeds the soil which makes for healthier plants.

Trash Can Storage—Please store trash and recycle bins out of public view on non-trash days. This includes trash bags with lawn clippings left on the driveway or at the curb. Storing your garbage and recy-

cling containers in view on non-trash days is against deed restrictions. Prohibited locations include but not limited to in front of garage doors, bins left in the street, on side of the house, or on the porch.

Tree Maintenance—It is the responsibility of the Property Owner to maintain all trees on their property, including those between the sidewalk and the street. This includes trimming tree branches to ensure that sidewalks and roadways are easily and safely passable, as well as clear visibility of traffic signs. Trimming of trees may not be limited to removal of dead limbs or branches and minimal shaping may be required. Sucker growth (little branches on the tree trunk) and vines need to be removed from the trunk as well.

Pressure Washing—Pressure Washing helps to remove dirt, mildew, and other stains from your house, sidewalks, and driveways. Typically mildew and mold begin to grow on the shady areas of homes upon weather changes. Take a moment to walk around your property to do a visual inspection of your house for any mold or mildew that needs to be cleaned.

Meet New Lifestyle Director

LAURA ROSILEZ

Dynamic and dedicated, our new Director of Fun Laura Rosilez is ready to roll up her sleeves and help Riverstone residents enjoy life. Laura will plan the numerous recreational events, activities, children's programs and clubs that make Riverstone such a fantastic place to live. It's a big job, but the Sugar Land native is ready for the challenge, drawing on skills she developed designing parties for her three children.



"I started my family at a young age and with that came parties—all the parties," she said. "That's when the interest in event planning started for me. I have held some great theme parties—everything from dump truck fun, to a carnival with games and prizes. My favorite has to be the high tea party I held for one of my daughters."

The Fort Bend County native turned that passion into an event planning business, Laura G's Event Services. In addition to weddings and parties, she has helped plan events for non-profits, including 5k runs. She intends to use those experiences to craft engaging, family-friendly activities that bring residents closer together.

"I see how family-oriented Riverstone residents are," Laura said. "I love that. I want to continue that tradition of closeness and community."

Laura is very close to her three children Hayley, Elaina and Joshua. When she isn't planning activities for our residents, she is usually shuttling the teens to and from a variety of activities including football, softball and cheer. She also believes in giving back and has been active in a number of organizations including her church, Common Threads, the local high school booster club, and Attack Poverty.

If she looks familiar that's probably because she is. In 2014, she shimmied her way to Dancing With the Stars tickets by dancing in front of millions of people on Good Morning America. She even has her own mirror trophy. If you haven't met her yet, stop by the HOA office and say "Hi." Maybe she'll even show you her trophy.

Meet New Assistant Director of Fun

MANNY VILLATORO

Enthusiasm goes a long way in Riverstone and Manny Villatoro, our new Assistant Director of Fun, is one of the most enthusiastic people we have ever had the pleasure of meeting. He will be overseeing all private rentals at The Club at Riverstone, as well as assisting Laura Rosilez, our new Director of Fun, plan any and all community-related events and activities.



Manny received his bachelor's degree in corporate communications from the University of Houston just two years ago, but he's already an experienced event planner having gotten a taste for it while working as an intern/event coordinator assistant with the City of Houston—Mayor's Office for Special Events.

"The opportunity for the internship just fell in my lap," he said. "It was a great learning experience and I knew events was something I would like to continue working with."

He also worked with House of Blues in the VIP Services Department and was a producer for Gow Media, ESPN 97.5 FM and SB Nation Radio. He's excited to prove himself to community already used to experiencing phenomenal events and looks forward to getting residents involved in everything Riverstone has to offer.

"In my short time here, I can say that those of us on the lifestyle team always put in our best effort to every event we create and set up," Manny said.

Manny wants residents to know that he is just an email away and ready to help them any way he can. When he isn't doing that, he enjoys sports of all kinds, but is a huge soccer fan! Stop by the HOA office to meet Manny in person and catch his enthusiasm. You won't regret it!

HEALTH AND FITNESS



BODY BLAST

Get Ready for a HIGH INTENSITY WORKOUT! Increase your power, strength and speed with this whole body conditioning workout. Train with combination of cardio drills and compound movements of various resistance using plyometrics, bodyweight exercise, dumbbells, and resistance bands. This class will provide an intense workout for every fitness level. Contact Blake Crawford at fitnessdirector@riverstone.com for more information and to register.

Monday, Wednesday, and Friday @ 5:15am–6:00am; 8:00am–8:45am

Please email Blake to sign up • \$70 for 10 classes • \$10 one time visit

First class is always free



PERSONAL TRAINING/SMALL GROUP TRAINING

Personal Training gives clients the personal attention that focuses solely on results. Small Group Training includes 2 to 4 people at a time and is a great way to stay motivated with others! Personal Training is one-on-one for the most personalized experience.

Small Group Training—\$20 per person, per 45-minute session.

Contact Blake or Brenda for Personal Training pricing and options.

Your first class is always free!

Blake Crawford and Brenda Means: Fitness Director and Personal Trainer

As Riverstone's Personal Trainers, Blake and Brenda's singular goal is to have a positive impact that on the lives of the residents they work with; helping them become the happiest, healthiest version of themselves. While they enjoy helping people look the best they ever have, they feel performance, mindset, motivation, and lifestyle are just as important!

Both Blake and Brenda have years of experience in training people to help maximize their physical potential. Whether its losing weight, adding muscles, or improving your functional mobility, they have the tools to help you reach your goals!

Contact Blake at FitnessDirector@Riverstone.com or BMeans@entouch.net for more information.

As of printing, the Fitness Center is closed through March 31st. Should the Fitness Center re-open, the schedule below will apply. Please visit www.rshoa.org or the Riverstone App for the most up-to-date information.



Blake Crawford

**FitnessDirector@Riverstone.com
281.778.2006**

The CLUB at RIVERSTONE Fitness Center

Monday–Thursday: 5:00am–9:00pm

Friday: 5:00am–8:00pm

Saturday: 8:00am–5:00pm

Sunday: 10:00am–5:00pm

**Valid Riverstone ID required
for each resident**



FITNESS TIP OF THE MONTH

Boost Your Immune System

- Stay active and exercise—Check out our at-home exercises online.
- Manage your stress—Meditate!
- Include Fruits and Veggies in your diet
- Get 7 or more hours of sleep
- Wash your hands (Don't forget to clean your phone, too!)
- Take a Daily Multi-Vitamin—nothing wrong with a little extra Vitamin C!

Gym Walkthrough

New to the neighborhood? Lived here for years but never stopped by? Ever gone to a gym and felt totally out of your element? Set up an appointment with Blake Crawford to get a FREE guided tour of our Fitness Center! Blake will go through each machine and show you how it works, what body part it focuses on, and how to use it. At the end of the tour, you'll even receive a free beginner's workout to follow. Coming to the gym shouldn't be a scary thing for anybody, so set up your tour today!

TENNIS

Riverstone's Tennis Professionals



Giorgio Botto
Tennis Director
TennisPro@Riverstone.com
713.515.2946



Wayne
Tennis Pro
Bajan34@netzero.com
310.256.6483

Adult Group Tennis

- Mondays, 8:00pm–9:00pm, Intermediate Group.
- Tuesdays, 8:00pm–9:00pm, Beginner/Adv. Beginner Group.
- Cost is \$72 per person for the session (4 weeks).
- Registration required.

Junior Tennis

- Spring junior tennis runs from January 6th through May 30th.
- Spring session 4 runs from April 13th–May 9th.
- Cost is \$72 per session (4 weeks).

Racket Stringing Services

Riverstone now offers racket stringing through our Tennis Professional Giorgio. Giorgio has strung rackets for world class players including Roger Federer. Cost is \$20 for labor plus strings. Contact TennisPro@riverstone.com for more information.

Advanced Junior Tennis

- Designed for students taking their first steps for tournament play. Must be Pro approved.
- Program focuses in development of skills for game play situations
- Class will meet every Sunday from 2–4 pm starting on April 19th
- Cost is \$128 per session (4 weeks) per child. Maximum number of students per class is 8.
- Contact TennisPro@riverstone.com to register.

Tennis Calendar

As of printing, the Tennis Courts are closed through March 31st. Should the Tennis Courts re-open, the schedule below will apply. Please visit www.rshoa.org or the Riverstone App for the most up-to-date information.

Monday

April 6th, 13th, 20th, 27th
4:15pm–5:00pm—Junior Tennis Academy, ages 5–7
8:00pm–9:00pm—Adult Intermediate Group

Tuesday

April 7th, 14th, 21st, 28th
4:15pm–5:00pm—Junior Tennis Academy, ages 8–10
6:15pm–7:00pm—Junior Tennis Academy, ages 5–7
7:00pm–8:00pm—Junior Tennis Academy, ages 11–13
8:00pm–9:00pm—Adult Adv. Beginner/Beginner Group

Wednesday

April 1st, 8th, 15th, 22nd, 29th
4:15pm–5:00pm—Junior Tennis Academy, ages 8–10
5:00pm–6:00pm—Junior Tennis Academy, ages 14+

Thursday

April 2nd, 9th, 16th, 23rd, 30th
4:15pm–5:00pm—Junior Tennis Academy, ages 8–10

5:15pm–6:00pm—Junior Tennis Academy, ages 5–7
6:00pm–7:00pm—Junior Tennis Academy, ages 11–13

Friday

April 3rd, 10th, 17th, 24th
4:30pm–5:30pm—Junior Tennis Academy, ages 8–10
5:30pm–6:30pm—Junior Tennis Academy, ages 8–10
7:00pm–8:00pm—Junior Tennis Academy, ages 11–13

Saturday

April 4th, 11th, 18th, 25th
9:00am–10:00am—Junior Tennis Academy, ages 11–13
10:00am–11:00am—Junior Tennis Academy, ages 11–13
11:15am–12:00pm—Junior Tennis Academy, ages 5–7
12:00pm–1:00pm—Junior Tennis Academy, ages 8–10

Note: All events require registration. All programs are 6:1 ratio per court.

Tennis Court Etiquette

- Talk quietly when standing near tennis courts that are in use so as not to disrupt players on adjacent courts.
- Never walk behind a court when a point is still in play. Wait until the point is over and then cross as fast as possible to get to your own court.
- When sending balls back to a neighboring court, roll them on to the back of the court.
- Never send them back while play is in progress. Also, if one of your balls rolls into an adjacent court, don't run after it, just wait for your neighboring court to return the ball when it's convenient.
- When reserving courts please be considerate to other residents by cancelling your reservation when you know that you will not be using it.

Tennis Court Reminders

- Court #6 at The Club at Riverstone and court #9 at Riverstone Blvd are designated as walk on courts.
- Only authorized professionals are allowed to teach at both Riverstone's locations.
- Please remember all tennis court reservations are now available through the Riverstone app only. Appointment Plus is no longer available.

Unauthorized Tennis Lessons

Recently there has been an increase of tennis lessons at Riverstone by unauthorized tennis pros. Please keep in mind that HOA rules prohibits the teaching of tennis lessons by unauthorized persons.

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Do you receive community emails regarding events?

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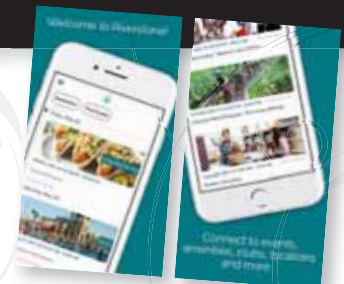
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LUKE APP: With the LUKE App you can report common area work order requests directly to the Association. Download the App for Apple or Android by visiting www.getluke311.com.



RESIDENT PORTAL: Visit www.riverstone.com/residents-accountportal to view your HOA payment history, or to make a payment via credit/debit card or echeck.



WEBSITE: Visit our website at www.rshoa.org to view the most up-to-date information about events, changes to office hours, access HOA governing documents and guidelines, and more.

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